

## Live Chat Feature for Handheld Devices Introduced by Level 7 Systems

**The Ability to Deliver Live Customer Service and Sales Support by means of Live Chat has just expanded. Customers can now receive an immediate answer to their questions via Android and iPhone Devices.**

**LONDON, March 8, 2010** – the relationship between businesses and their customers has expanded again. Announced today in London, UK by Level 7 Systems and its service provider WebSiteChat.net is a Live Chat feature for Android and iPhone users.

With the announcement made today Live Chat this expanded service gives its business partners increased capacity to serve a new segment of customers. Live Chat will continue offering computer based services which allows the customer and the business representative to interact in real time via the internet.

This expansion of services by WebsiteChat.net provides its business partners increased capacity to serve a new segment of customers. Live Chat will continue offering computer based services which allows the customer and the business representative to interact in real time via the internet.



According to Alan Jones of Level7 Systems “the introduction of the Android and iPhone feature takes live chat to the next level. Businesses using our service have long enjoyed the benefits of a customer being able to ask for product information, support, or offer a suggestion about a product or service and receive a live response via the computer. The use of live chat has resulted in increased sales, fewer returns, and a more satisfied customer. With more and more people relying on their hand held devices this new feature will be s a real bonus to customers and is sure to have a positive effect on businesses.”

Available today in London, UK and worldwide through WebSiteChat.net those interested can learn more by visiting the web at <http://websitechat.net/>

### About Level7 Systems

In today's highly competitive and rapidly changing world businesses need to be in direct contact with their customers. One important way to accomplish this is through the use of technology. Live Chat is the result of human need and the use of technology working together.

The use of technology to assist in meeting human need is a priority of Level 7 Systems They take customer service seriously. Level7 Systems is committed to providing innovative, cost-effective communication solutions to their customers. An example of this is WebSiteChat.net which assists businesses to establish a Live Chat service. This service is rapidly becoming a service standard of many eCommerce web sites.

With the inclusion of Live Chat services businesses have made it easier to be responsive to the needs of their customer. With the use of Live Help facility customer service is no longer provided only by a salesclerk or someone behind a counter in the exchange and return department. Today's technology allows website visitors to connect directly to a company support team and have their questions answered instantly

Through WebsiteChat.net, Level7 Systems has played a major role in the world-wide expansion of Live Support Chat services. All a customer needs to do is click on a [Live Chat](#) button embedded on the company website.

Live Chat services offered through WebSiteChat.net satisfy the communication needs of online businesses of all sizes. While adding that personal touch Live Chat may also ensure increased sales numbers and vastly enhanced customer relations

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**For more details:**

Please visit WebsiteChat.net website: <http://websitechat.net>

Please visit Level 7 Systems Ltd. website: <http://level7systems.co.uk>

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