

# Android + Live Chat = Advantage, Your Business

Level 7 Systems has made Live Chat services available for Android users. Businesses can now meet customer needs for sales, service, and immediate information from anywhere.



**LONDON, May 19, 2011** — As the popularity of Android based devices and the use of the Internet for sales and marketing increases, the relationship between businesses and their customers has once again expanded. Level 7 Systems Limited and its service provider WebsiteChat.net announced today in London, UK the availability of the Internet based live chat services via Android based devices.

With this announcement comes increased access to Live Chat services. The online business can now provide information, support, and service to their customers from anywhere their Android device reaches. This is a win-win for business and customer alike. The business using Live Chat is no longer tethered to a computer, while the customer receives increased access to the business. This new Android application means that Live 7 Systems has taken the next step in interactive real time customer service.

As Level 7 Systems points out, today's announcement is in response to the rapid growth in popularity of Android. According to Alan Jones of Level 7 Systems *"The addition of the Android based devices to our services has many benefits. This is especially true for start-up/small business owners. They can avoid the expense of a dedicated support/sales team, by handling chat requests themselves - often when on the move outside of the office."*

Alan went on to say *"Today, Live Support Chat offers benefits to many businesses. In the competitive market of today things like being able to ask for product information, support, or offer a suggestion about a product or service and receive a real time answer via the computer is important. The introduction of the use of the Android devices truly expands our ability to provide live chat services."*

Available today in London, UK and worldwide through WebsiteChat.net those interested can learn more by visiting the web site at <http://websitechat.net>

## **About Level 7 Systems**

In today's highly competitive and rapidly changing world businesses need to be in direct contact with their customers. One important way to accomplish this is through the use of technology. Live Support Chat is the result of human need and the use of technology working together.

The use of technology to assist in meeting human need is a priority of Level 7 Systems They take customer service seriously. Level 7 Systems is committed to providing innovative, cost-effective communication solutions to their customers. An example of this is WebsiteChat.net which assists businesses to establish a live chat service. This service is rapidly becoming a service standard of many business web sites.

With the inclusion of Live Support Chat services businesses have made it easier to be responsive to the needs of their customer. With the use of Live Chat customer service is no longer provided only by a salesclerk or someone behind a counter in the exchange and return department. Today's technology allows website visitors to connect directly to a company support team and have their questions answered instantly

Through WebsiteChat.net, Level 7 Systems has played a major role in the world-wide expansion of Live Support Chat services. All a customer needs to do is click on a Live Chat button embedded on the company website.

Live Chat services offered through WebsiteChat.net satisfy the communication needs of online businesses of all sizes. While adding that personal touch Live Support Chat may also ensure increased sales numbers and vastly enhanced customer relations

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### **For more details:**

Please visit WebsiteChat.net website: <http://websitechat.net>

Please visit Level 7 Systems Ltd. website: <http://level7systems.co.uk>

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